



Support for grandparents, foster carers, kinship carers and other non-parent carers of children

Grandparent, Foster and Kinship Carer Advisers provide extra support for formal and informal carers who provide ongoing care for children.

They can help you with all of the following:

- getting tailored information about payments and support services based on your family circumstances
- arranging appointments with specialist staff, including social workers
- getting referrals to federal, state and community service providers
- accessing Medicare, Child Support and Centrelink information and payments.

Payments and services

If you're a non-parent carer of children and live in the same house as a parent, you may not be eligible for payments. If you're in this situation, you can contact us to discuss your circumstances.

If you're a grandparent, foster carer or kinship carer, you may be eligible for:

- **Family Tax Benefit** – to help with the cost of raising children
- **Child Care Subsidy and Additional Child Care Subsidy** – to help with the cost of child care
- **Medicare payments** – to help with health care costs
- **Double Orphan Pension** – to help with the costs of caring for children who are orphans or who can't be cared for by their parents in certain circumstances
- concession and health care cards, including **Foster Child Health Care Card** – to help with accessing cheaper health care services and medicines, and
- **Child support** – you may be able to receive child support from one or both parents.

You may be eligible for other payments and services. Contact us to discuss your circumstances.

We have specialist staff available to provide additional support to your family, including:

- social workers
- Financial Information Service Officers
- Indigenous Service Officers
- Multicultural Service Officers
- Community Engagement Officers.

Next steps

For more information about assistance available for grandparent, foster and kinship carers, go to servicesaustralia.gov.au/grandparentcarers or servicesaustralia.gov.au/nonparentcarers

To speak to a Grandparent, Foster and Kinship Carer Adviser, call **Freecall™ 1800 245 965**.