



**Queensland**  
Foster and  
Kinship Care

# CARER EXIT SURVEY REPORT

## Northern QLD Region




### 2021-2022

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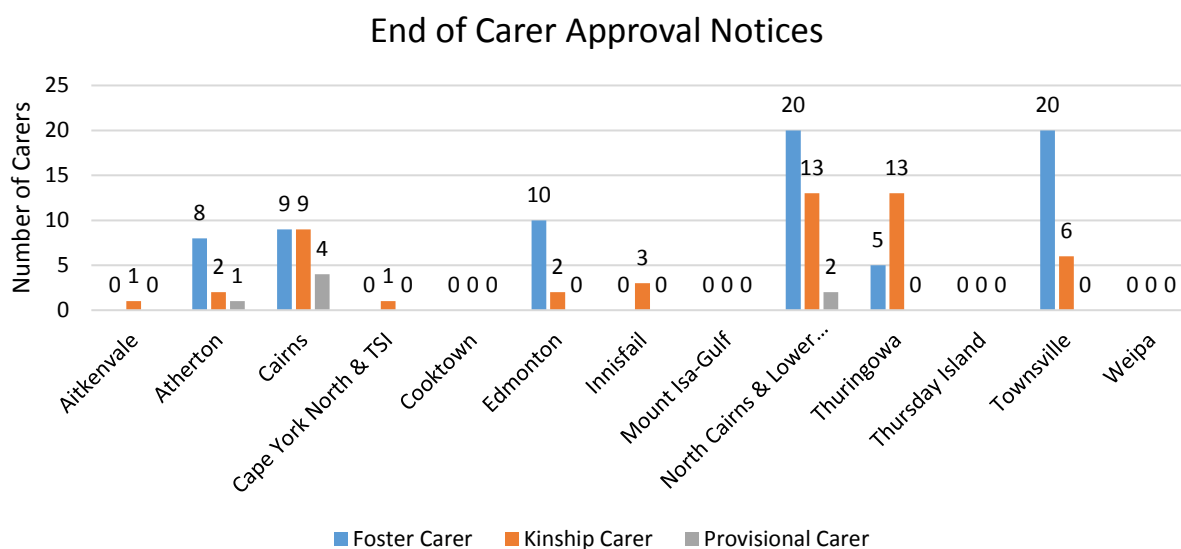
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## Summary - Northern QLD Region

### Information Extracted from the End of Carer Approvals

Queensland Foster and Kinship Care (QFKC) received 553 End of Carer Approval Notices during the period of 1<sup>st</sup> July 2021 to 30<sup>th</sup> June 2022. 138 (30%) of the End of Carer Approval Notices were received from the Northern QLD Region and affiliated with the following service centres.



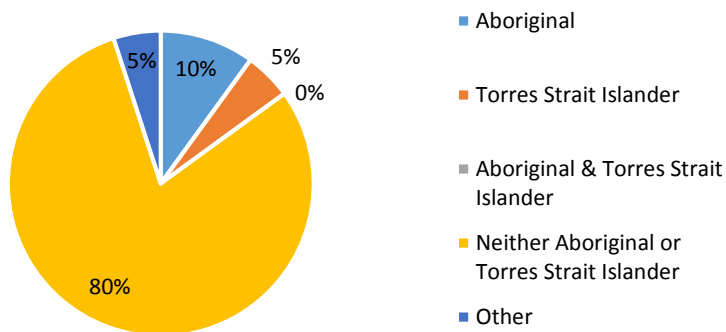
### About You

All 138 end of carer approvals were sent an acknowledgment letter from QFKC asking them if they wanted to complete an exit survey. There were 20 people who completed the survey, affiliated with the Service Centres below (*one participant skipped this question*):

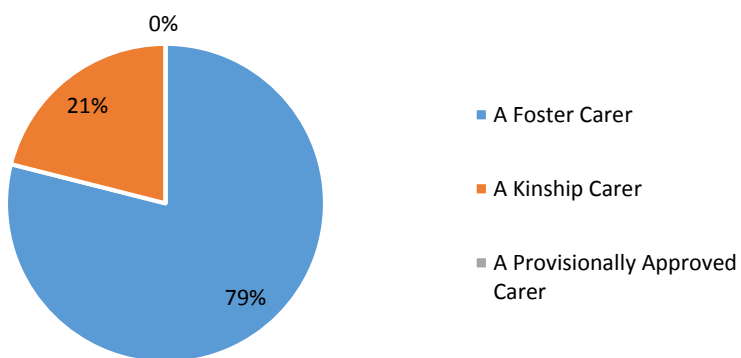
- Aitkenvale 4
- Atherton 3
- Cairns 5
- Cape York Nth & TSI 1
- Cooktown 0
- Edmonton 0
- Innisfail 0
- Mt Isa Gulf 0
- North Cairns Lower Cape 3
- Thuringowa 1
- Thursday Island 0
- Townsville 2
- Weipa 0

From the 20 people who completed the survey for the Northern QLD Region the following information was shared;

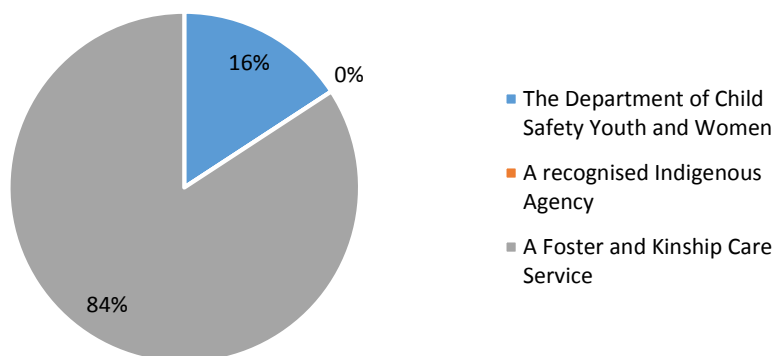
### Carer Identification



### Type of Carer

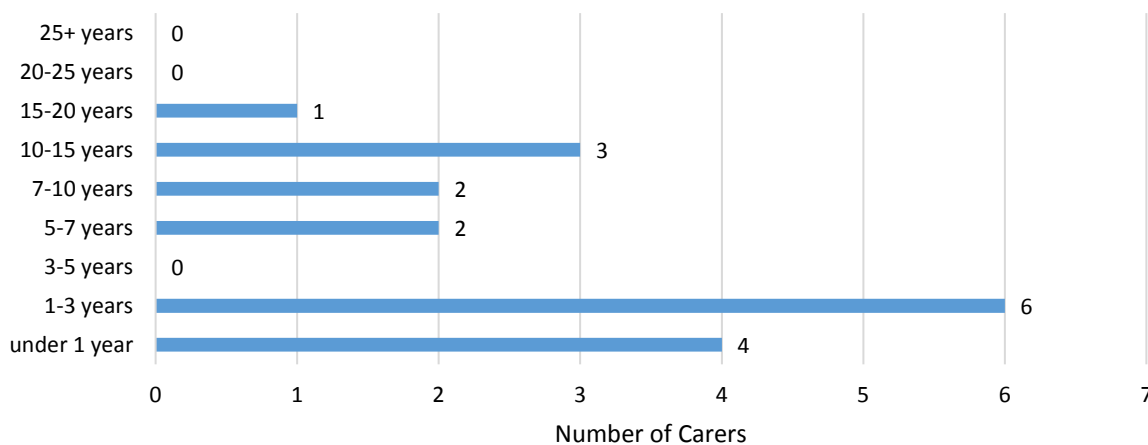


People were asked to identify who they are supported by, they answered as follows;



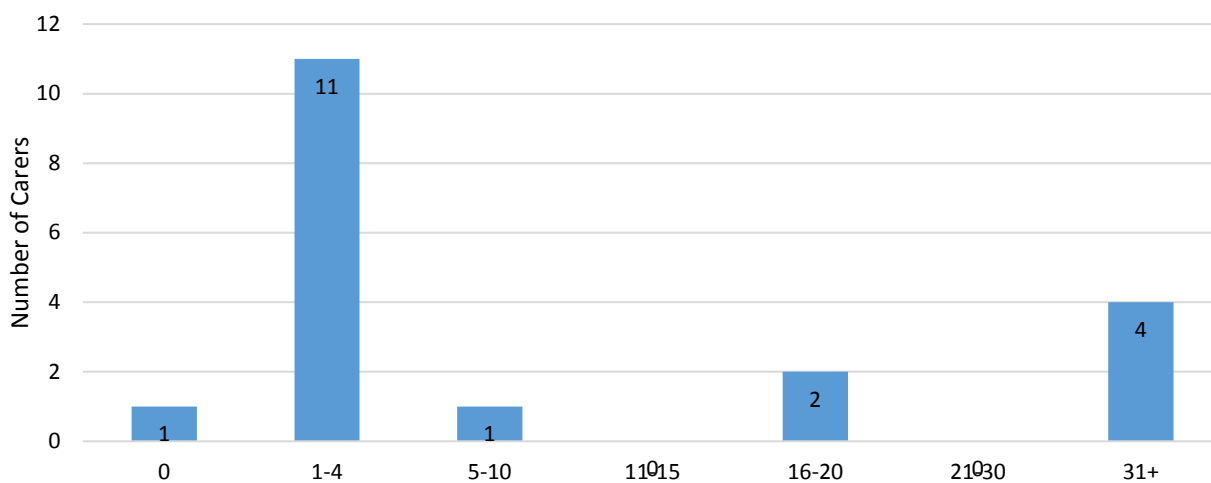
Information is requested regarding the person’s time spent as a carer, to identify when they started as a carer and when they stopped. Below is a graph that identifies the length of time stated in the responses.

### Time spent as a carer



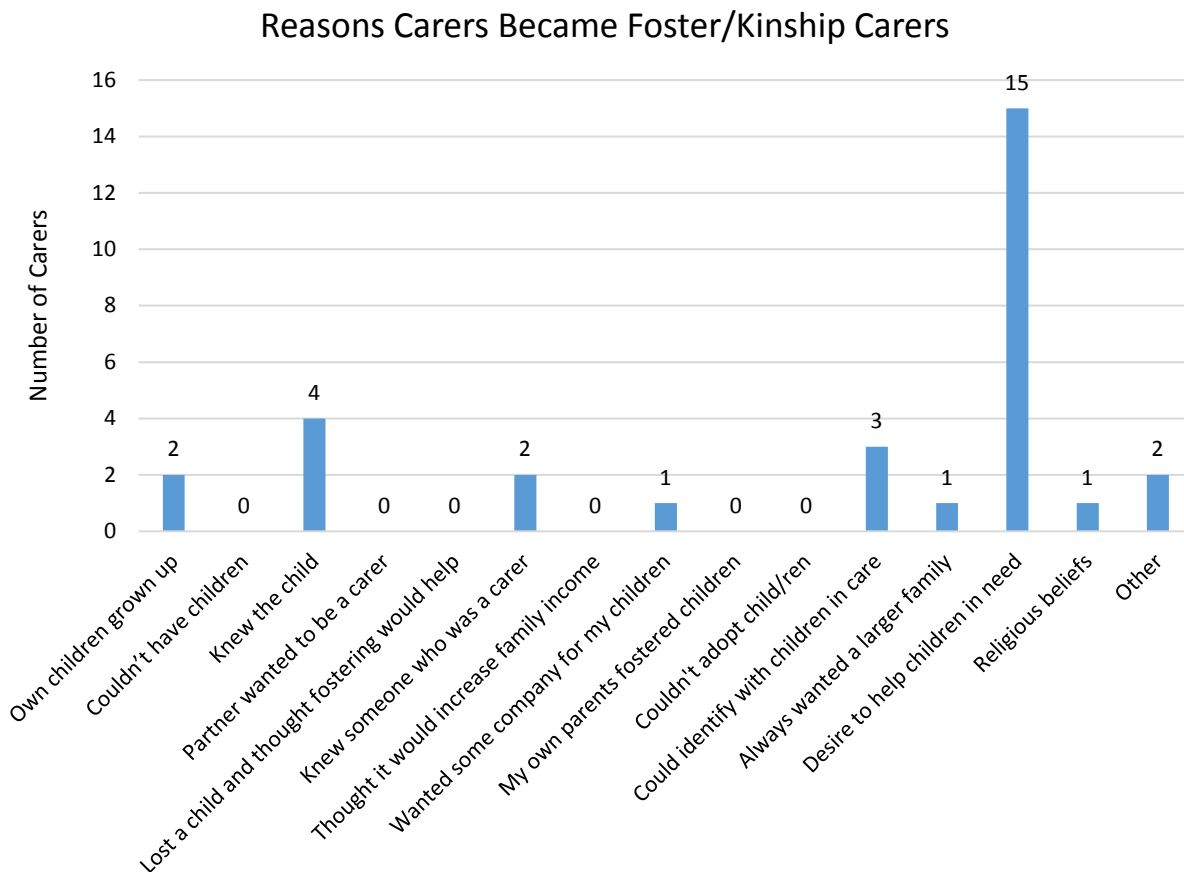
The information provided also evidences the number of children the person/persons have provided care to.

### Number of children



## About You as a Carer

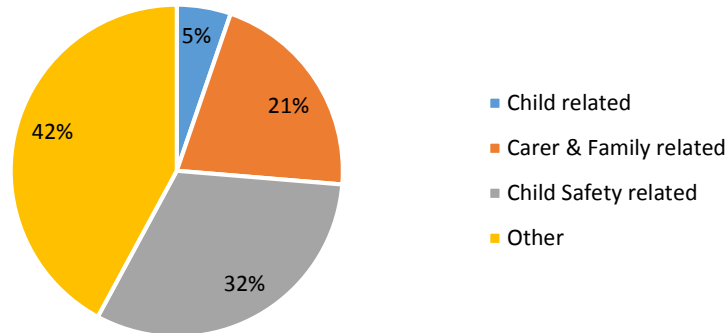
People were asked to identify what made them decide to become a Foster or Kinship Carer.



## Reason for Discontinuing as a Foster/Kinship Carer

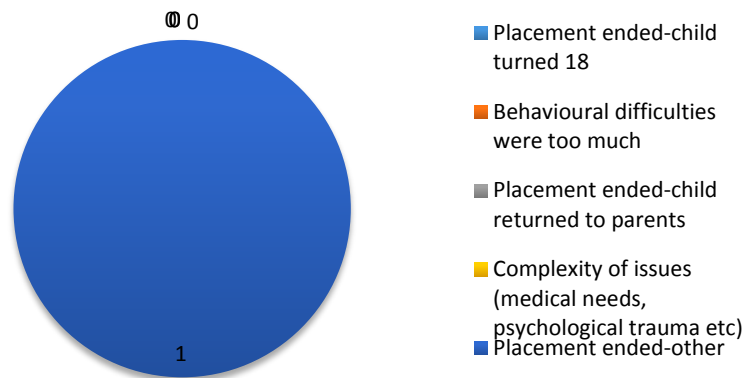
People undertaking the survey were asked to provide the reason why they decided to stop being carers. They are provided with four options then asked to elaborate in relation to the option that they have selected.

Main reason for Discontinuing as a Carer

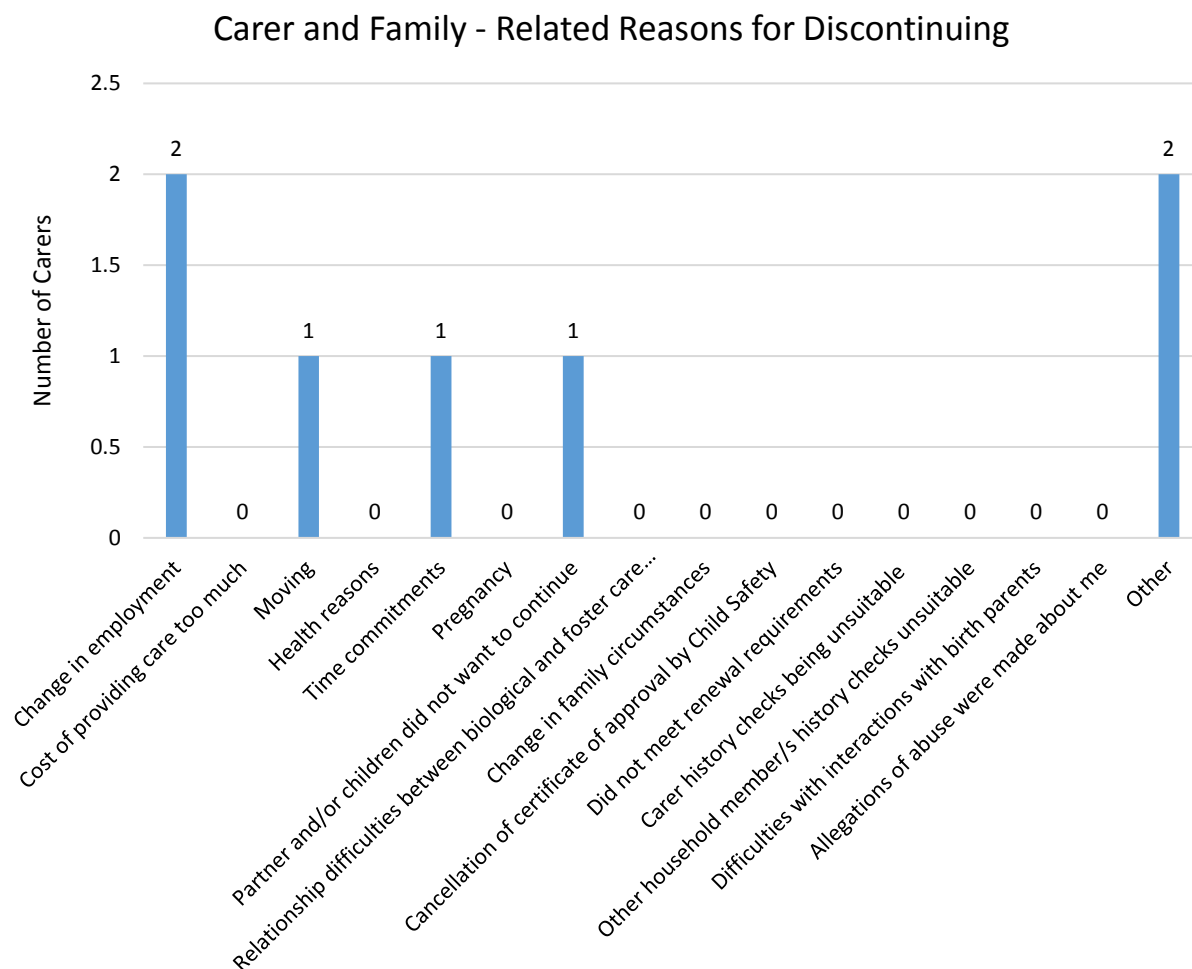


The following information will be specific to the reason that has been provided in this question. If the respondents answered that they ceased being carers due to child related reasons, they are asked to expand on the reasons, as follows.

### Child-related Reasons for Discontinuing

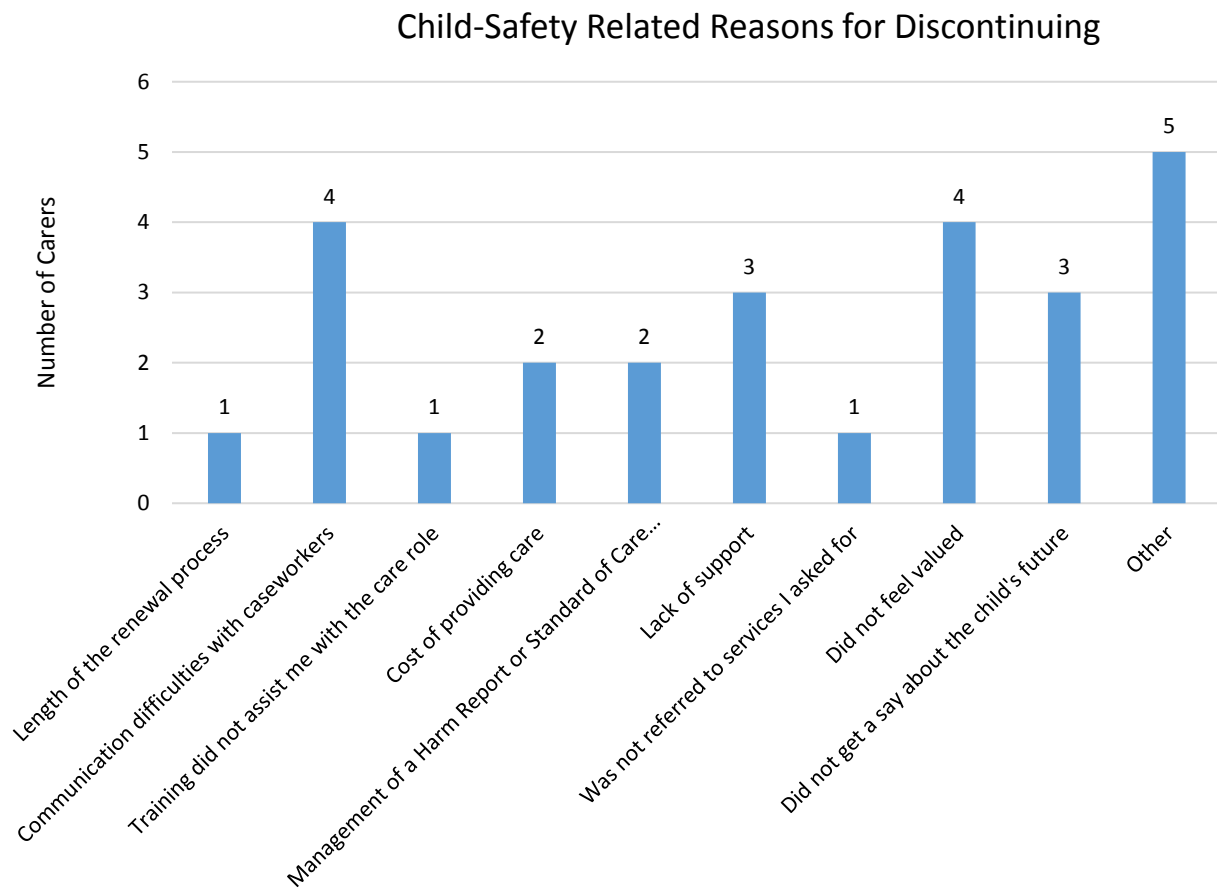


For people who stated that they ceased caring due to carer and family reasons, they were asked to expand on their response.



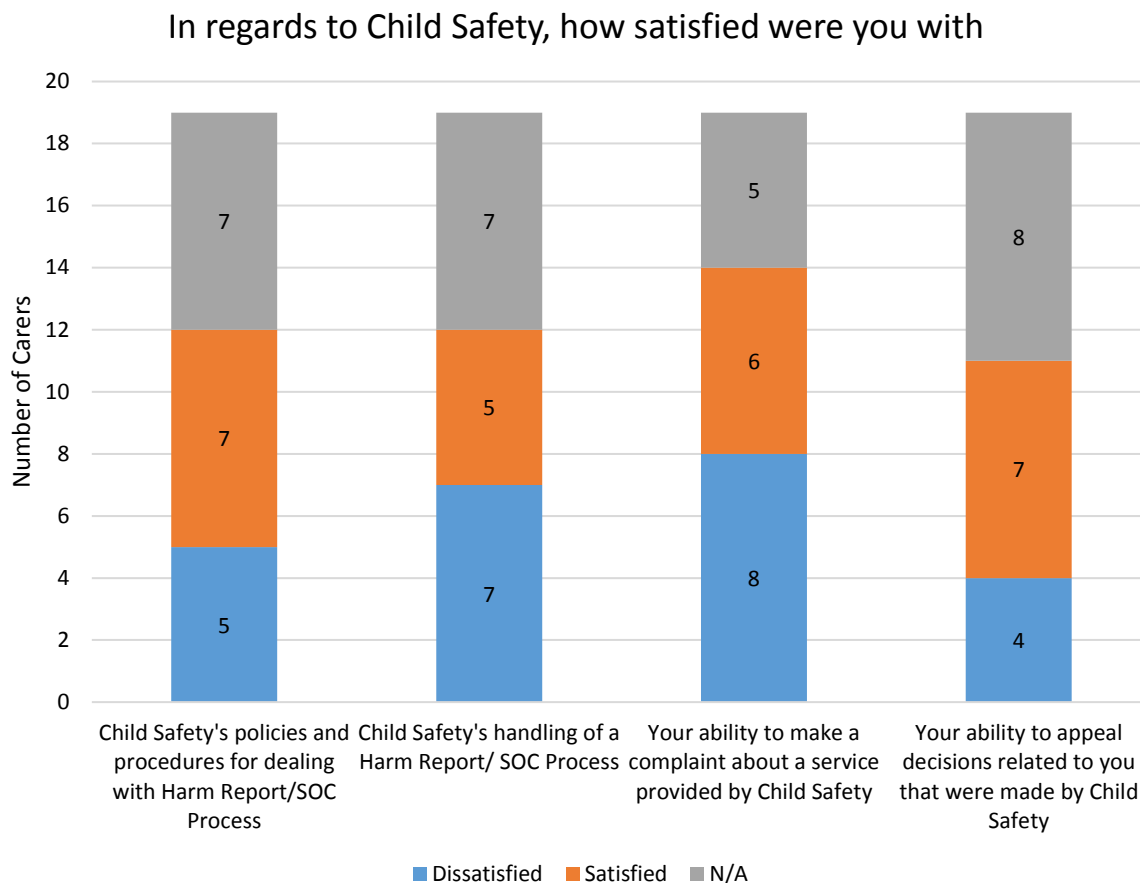


For people who stated that they ceased caring due to child-safety reasons, they were asked to expand on their response.



## Child-Safety Satisfaction

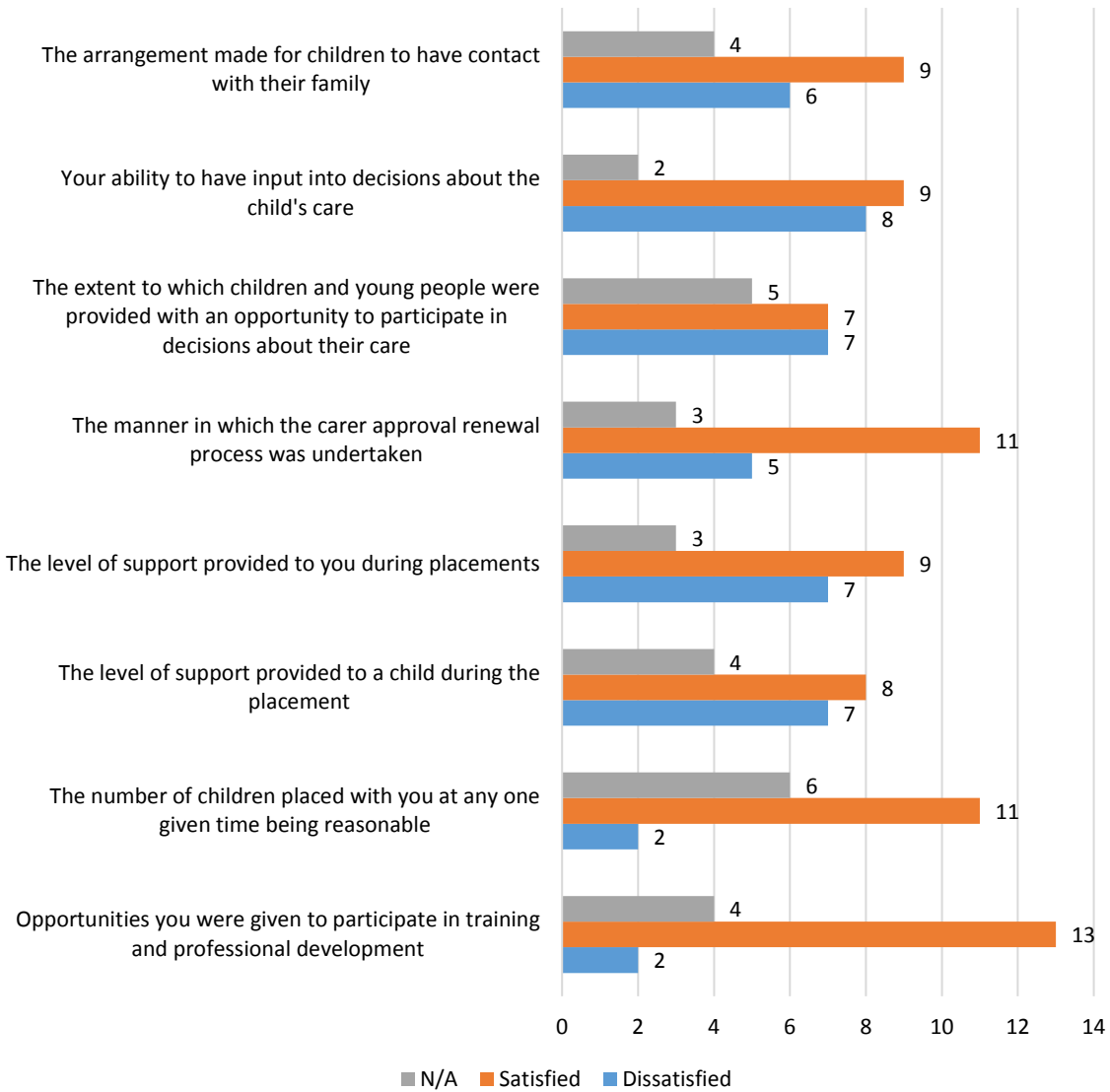
People undertaking the surveys were asked how satisfied they were with different elements of their involvement with the Department of Child Safety.



## The Experience of Caring

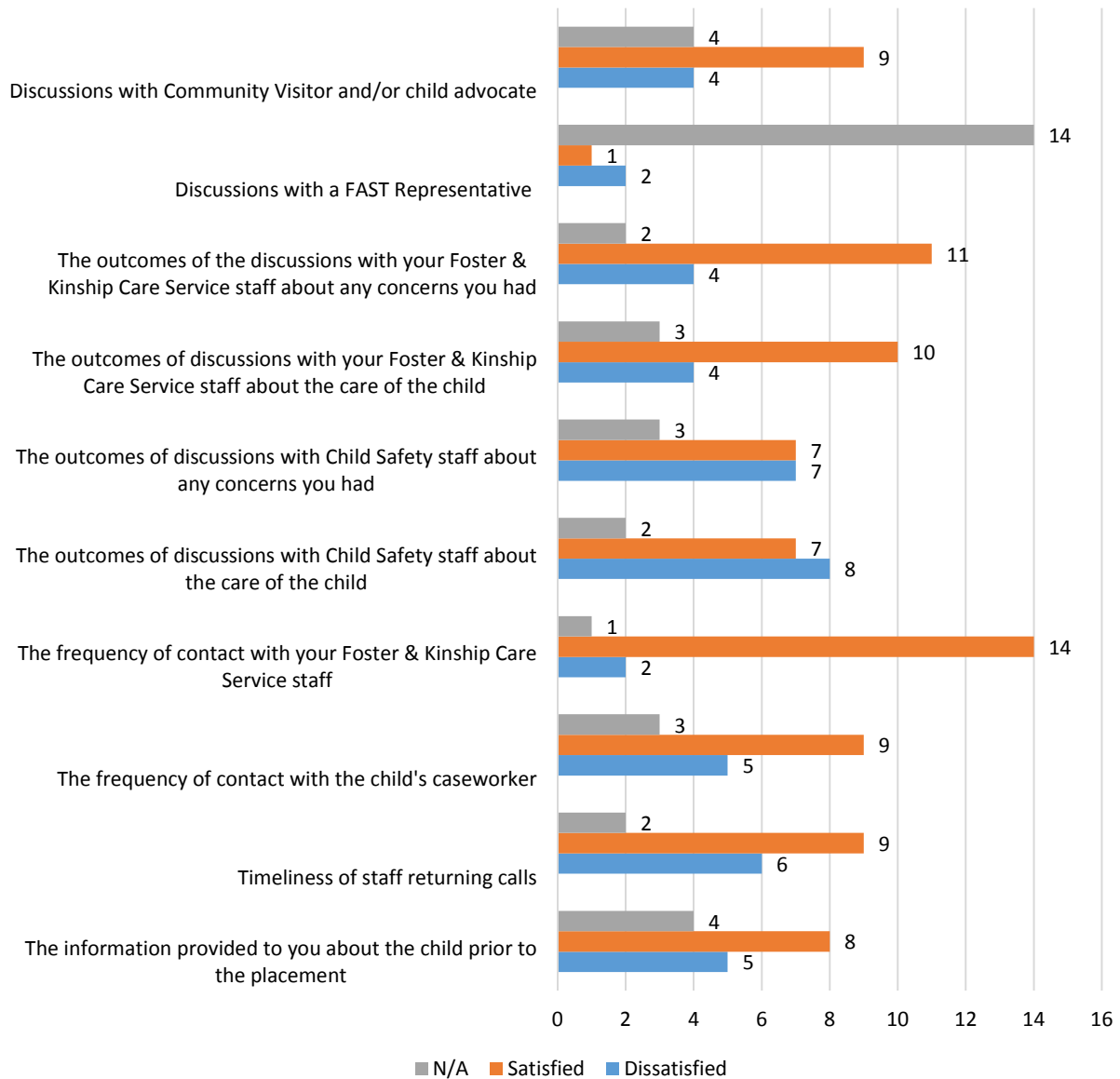
Carers were asked a range of questions on their satisfaction level related to their overall caring experience. They were further asked to respond to questions around communication, contact, support, financial support, training and professional development. The following responses were provided.

### How satisfied were you with



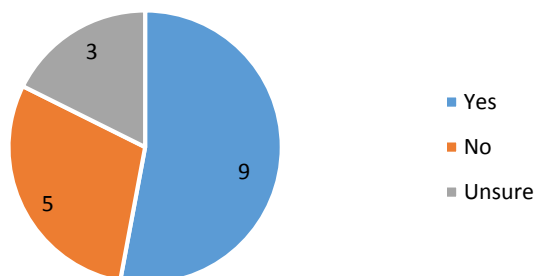
## The Experience of Caring: Communication

How satisfied were you with

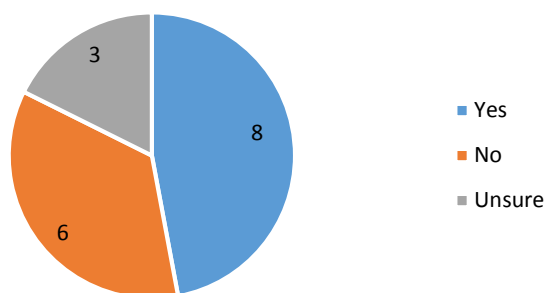


The carers were asked to identify whether Child Safety discussed the following matters with them:

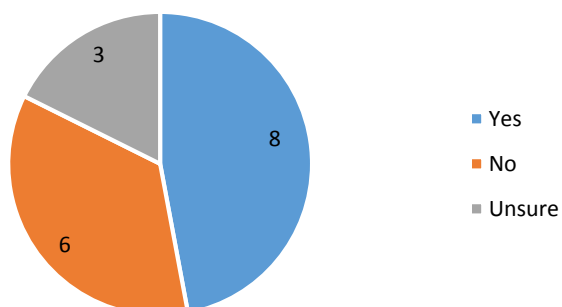
### The Child's Cultural Support Needs



### The Child's Educational Needs

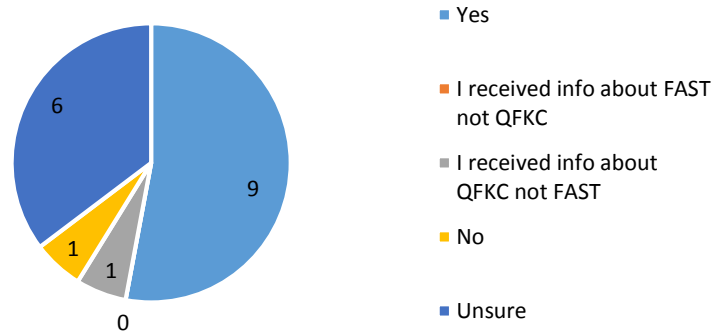


### The Child's Health Needs



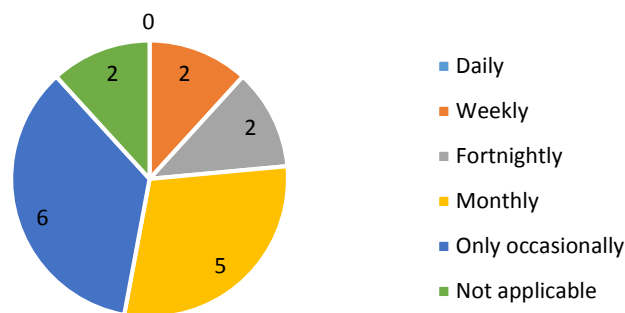
Carers were asked if they had received information regarding FAST Representatives and QLD Foster and Kinship Care, the graph below identifies their responses.

### Did you receive information about FAST and/or QLD Foster and Kinship Care

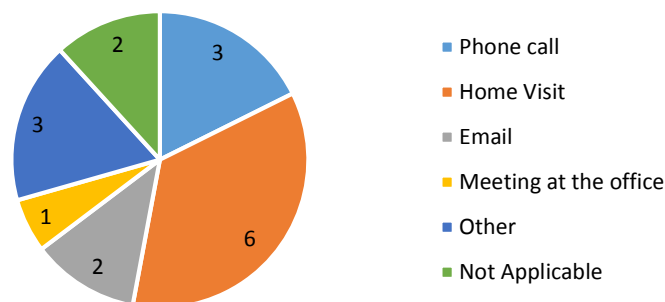


### The Experience of Caring: Contact

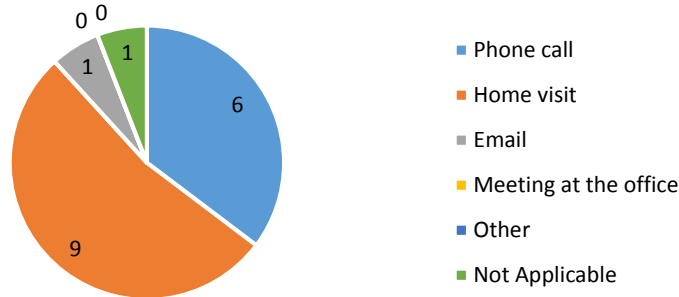
#### How often did you have contact with Child Safety staff



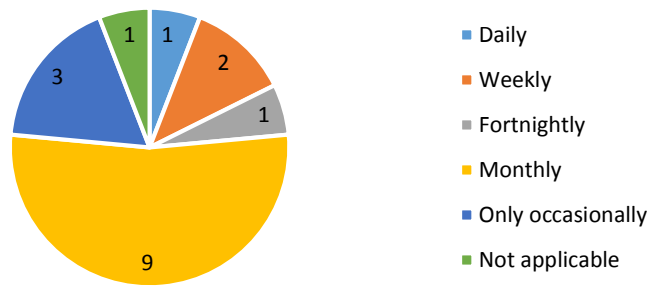
#### How did contact occur with Child Safety Staff?



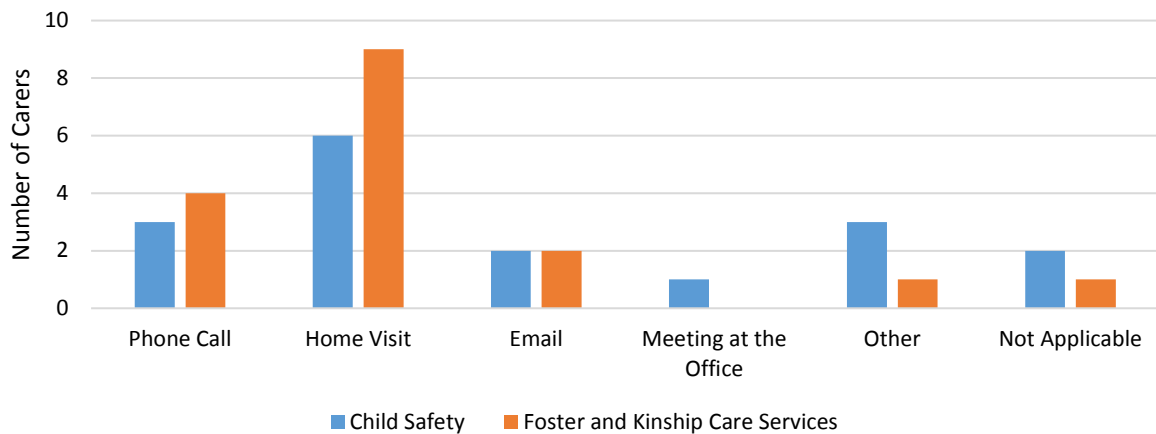
### How did this contact occur with your Foster and Kinship Care Service?



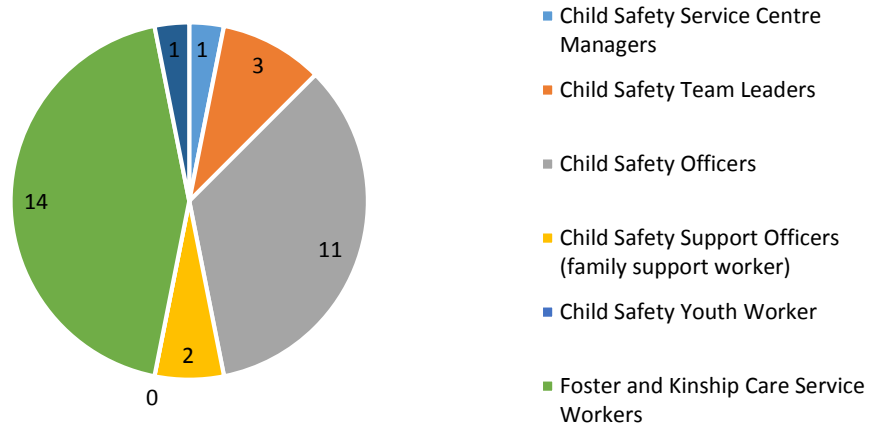
### How often did you have contact with your Foster and Kinship Care Service?



### What was your Preference of Contact?



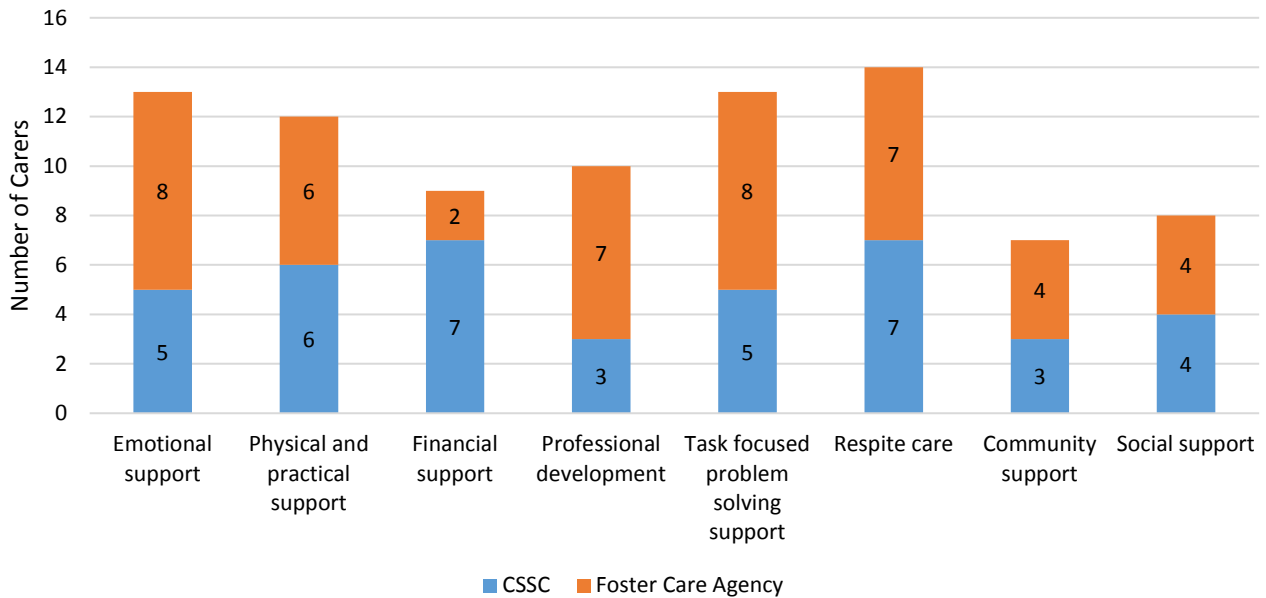
### Which of the following persons did you usually have contact with?



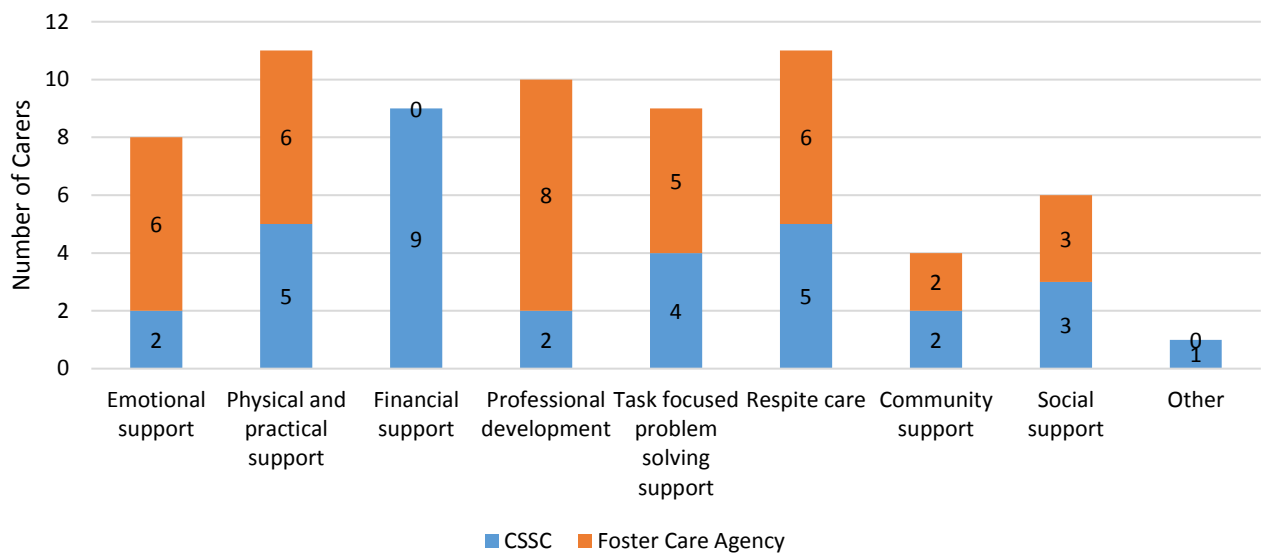


## The Experience of Caring: Support

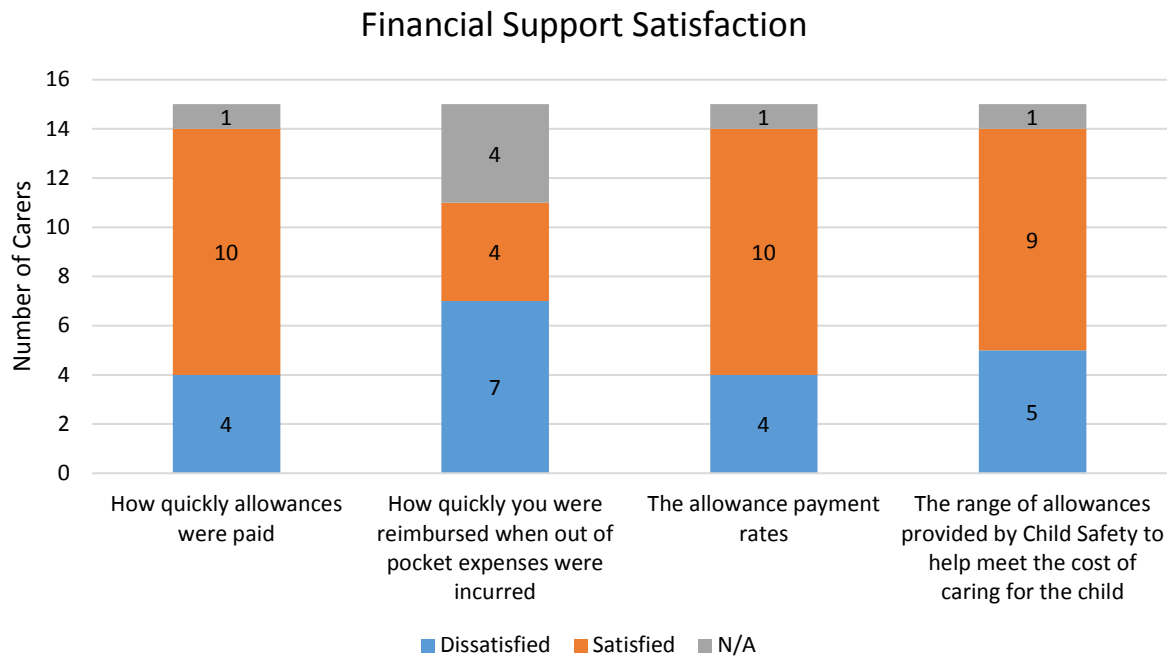
### Requested Support from Child Safety and/or Foster & Kinship Care Service



### Received Support from Child Safety and/or Foster & Kinship Care Service

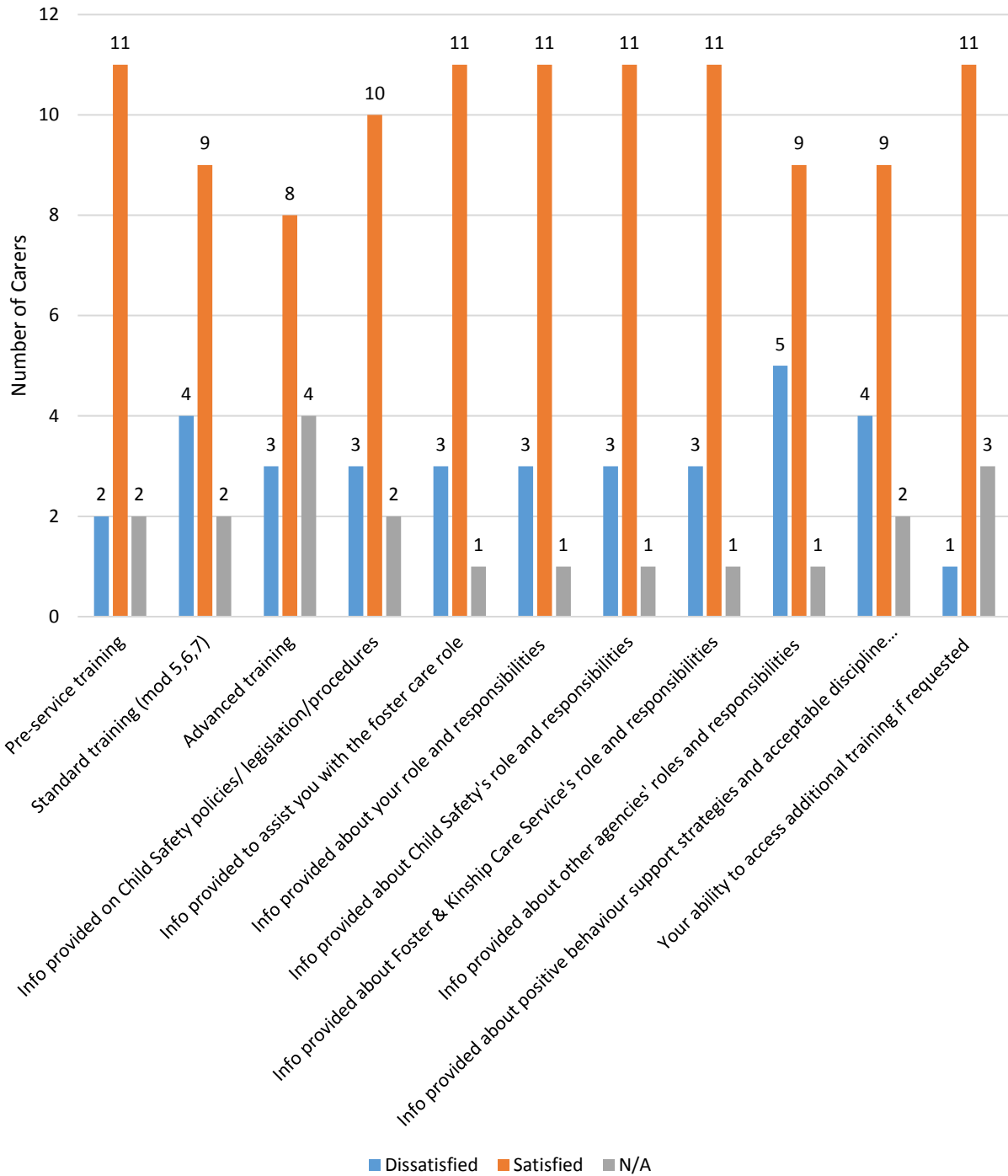


## The Experience of Caring: Financial Support

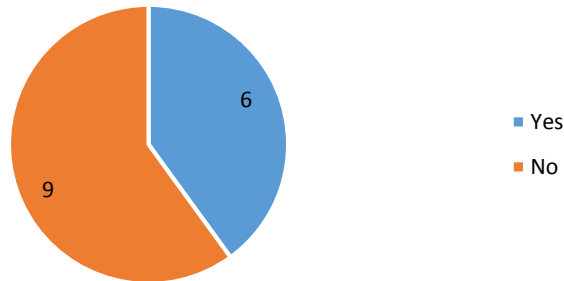


## The Experience of Caring: Training and Professional Development

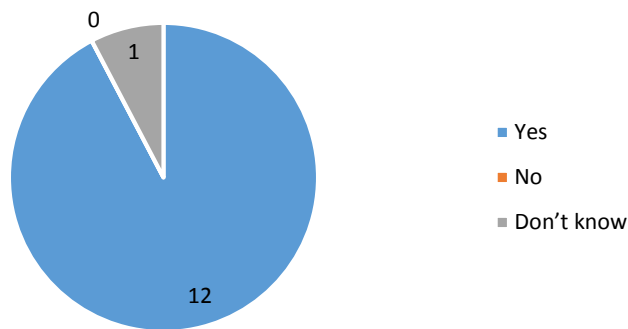
In regard to training and development, how satisfied were you with the following?



### Have you attended any training in the last 12 months

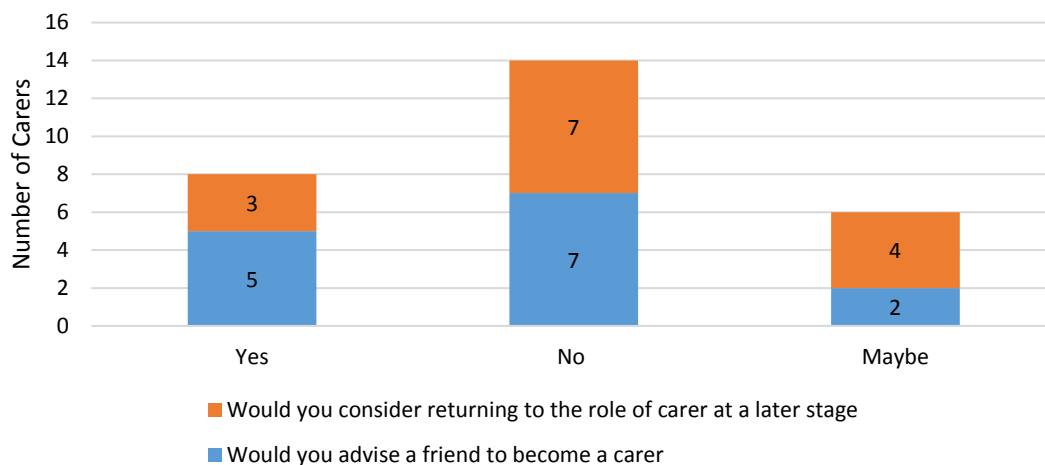


### If you were approved as a Foster Carer, was there a Foster Care Agreement in place?



## Overall Experience

### Overall



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