

CARER EXIT SURVEY REPORT

Central QLD Region

2021-2022

Contents

Summary - Central QLD Region
About You
About You as a Carer
Reason for Discontinuing as a Foster/Kinship Carer77
Child-Safety Satisfaction
The Experience of Caring
The Experience of Caring: Communication
The Experience of Caring: Contact
The Experience of Caring: Support
The Experience of Caring: Financial Support
The Experience of Caring: Training and Professional Development
Overall Experience

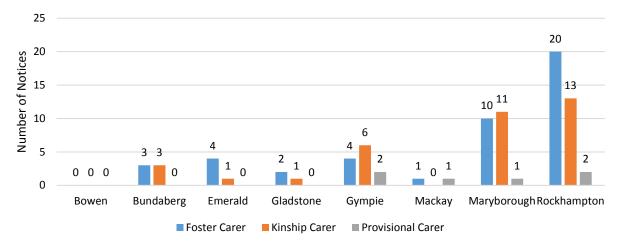
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Summary - Central QLD Region

Information Extracted from the End of Carer Approvals

Queensland Foster and Kinship Care (QFKC) received 553 End of Carer Approval Notices during the period of 1st July 2021 to 30th June 2022. 86 (19%) of the End of Carer Approval Notices were received from the Central QLD Region and affiliated with the following service centres.



End of Carer Approval Notices

About You

All 86 end of carer approvals were sent an acknowledgment letter from QFKC asking them if they wanted to complete an exit survey. There were 20 people who completed the survey, affiliated with the Service Centres below:

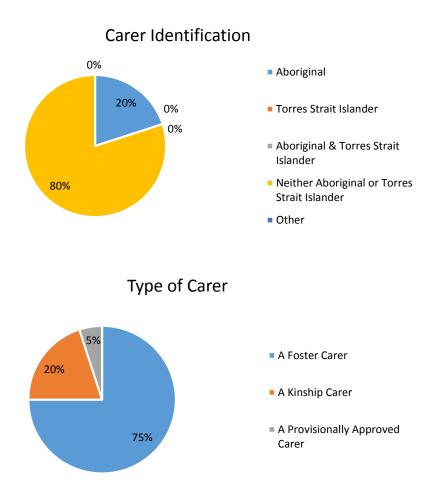
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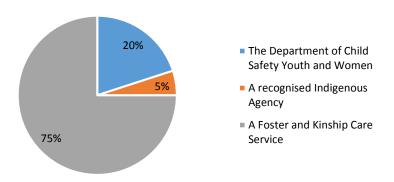
- Bundaberg 0 •
- Gympie 2
- Mackay 1 Maryborough 5
- **Emerald 4** Gladstone 1 •
- **Rockhampton 7**



From the 20 people who completed the survey for the Central QLD Region the following information was shared;

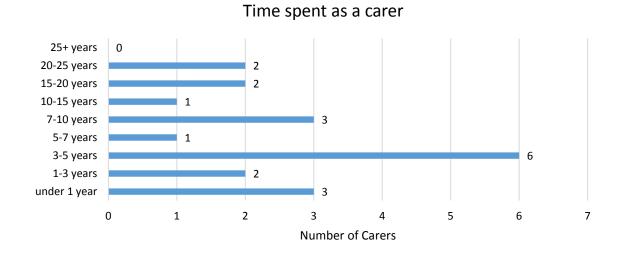


People were asked to identify who they are supported by, they answered as follows;

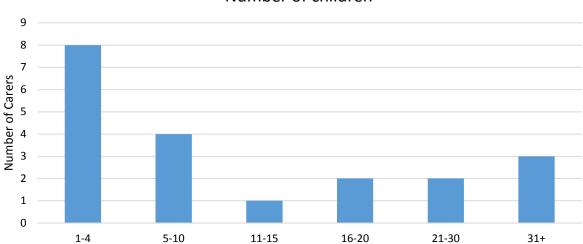




Information is requested regarding the person's time spent as a carer, to identify when they started as a carer and when they stopped. Below is a graph that identifies the length of time stated in the responses.



The information provided also evidences the number of children the person/persons have provided care to.

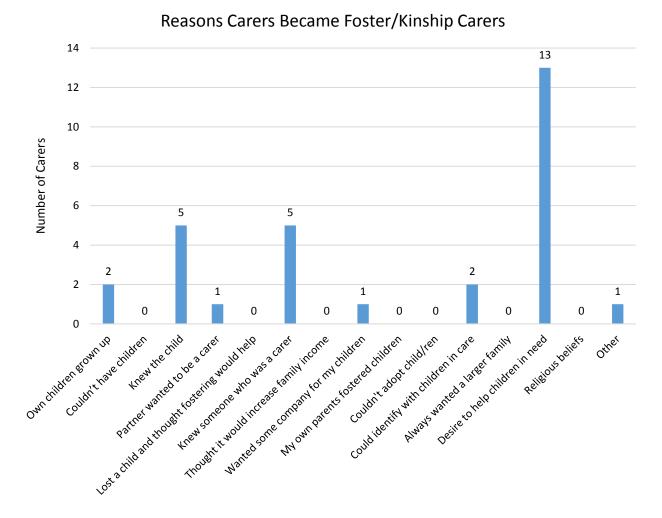


Number of children



About You as a Carer

People were asked to identify what made them decide to become a Foster or Kinship Carer.



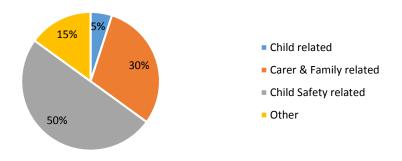
Central QLD Region | FOR PUBLICATION



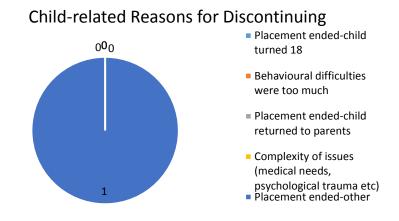
Reason for Discontinuing as a Foster/Kinship Carer

People undertaking the survey were asked to provide the reason why they decided to stop being carers. They are provided with four options then asked to elaborate in relation to the option that they have selected.

Main Reason for Discontinuing as a Carer

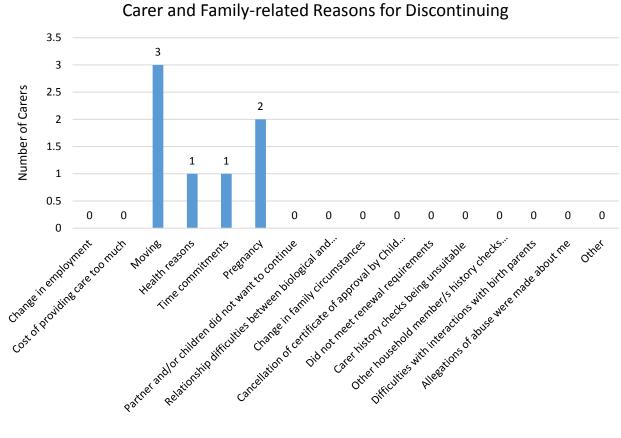


The following information will be specific to the reason that has been provided in this question. If the respondents answered that they ceased being carers due to child related reasons, they are asked to expand on the reasons, as follows.



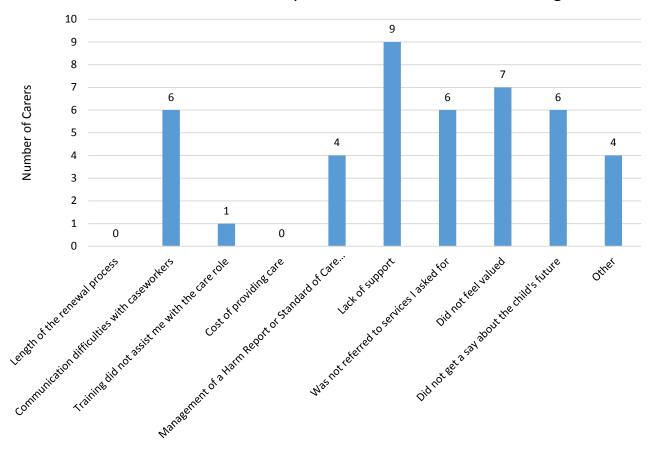


For people who stated that they ceased caring due to carer and family reasons, they were asked to expand on their response.





For people who stated that they ceased caring due to Child-Safety reasons, they were asked to expand on their response.

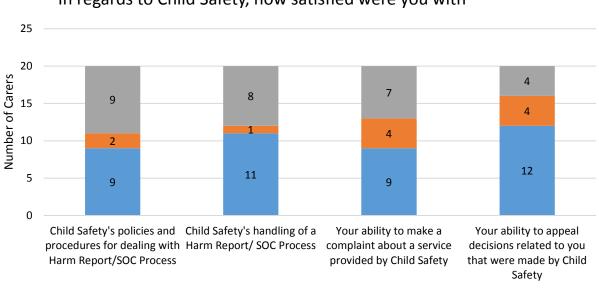


Child-Safety Related Reasons for Discontinuing



Child-Safety Satisfaction

People undertaking the surveys were asked how satisfied they were with different elements of their involvement with the Department of Child Safety.



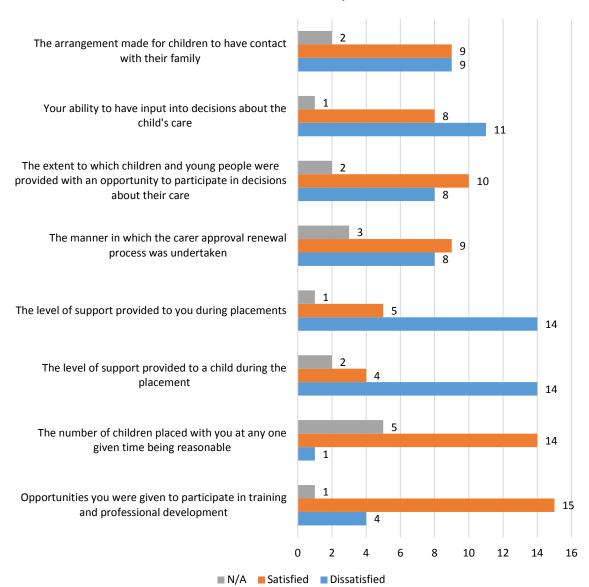
In regards to Child Safety, how satisfied were you with

■ Dissatisfied ■ Satisfied ■ N/A



The Experience of Caring

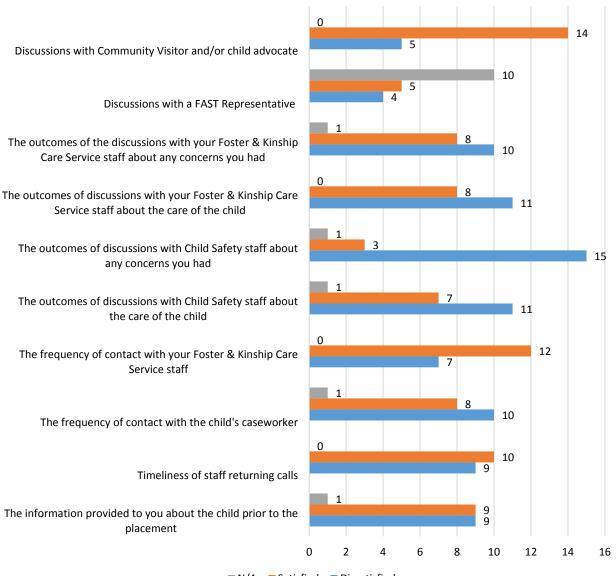
Carers were asked a range of questions on their satisfaction level related to their overall caring experience. They were further asked to respond to questions around communication, contact, support, financial support, training and professional development. The following responses were provided.



How satisfied were you with



The Experience of Caring: Communication

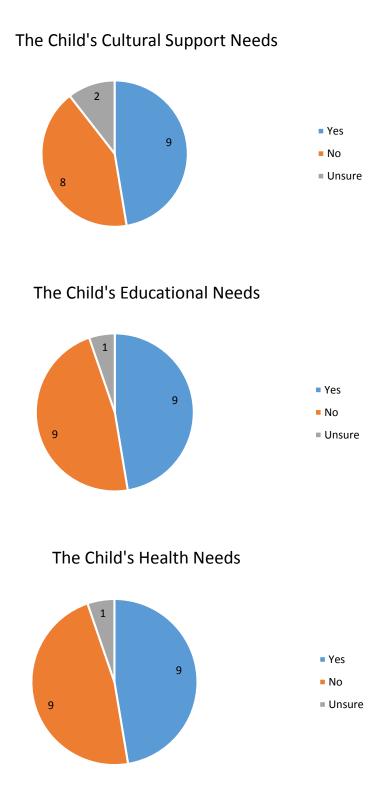


How satisfied were you with

■ N/A ■ Satisfied ■ Dissatisfied

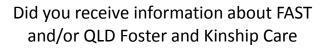


The carers were asked to identify whether Child Safety discussed the following matters with them:



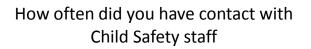


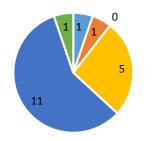
Carers were asked if they had received information regarding FAST Representatives and QLD Foster and Kinship Care, the graph below identifies their responses.





The Experience of Caring: Contact





- Daily
- Weekly
- Fortnightly
- Monthly
- Only occasionally
- Not Applicable

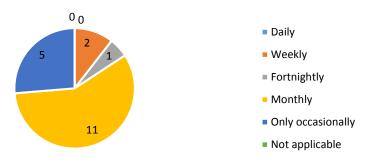
How did contact occur with Child Safety?



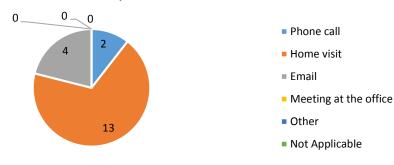
- Phone call
- Home Visit
- Email
- Meeting at the office
- Other
- Not Applicable



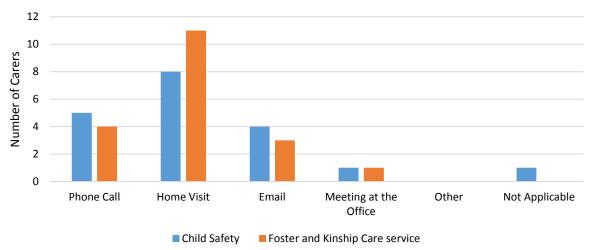
How often did you have contact with your Foster and Kinship Care Service?



How did this contact occur with the Foster and Kinship Care Services?

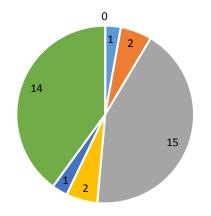


What was your preference of Contact?





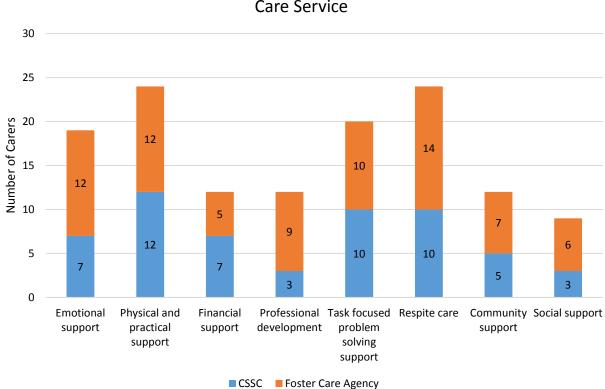
Which of the following persons did you usually have contact with?



- Child Safety Service Centre Managers
- Child Safety Team Leaders
- Child Safety Officers
- Child Safety Support Officers (family support worker)
- Child Safety Youth Worker
- Foster and Kinship Care Service Workers

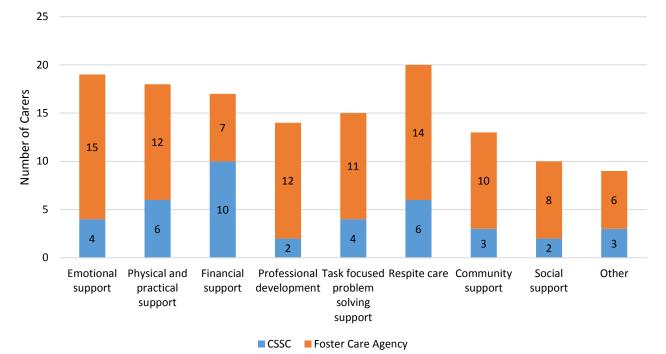


The Experience of Caring: Support



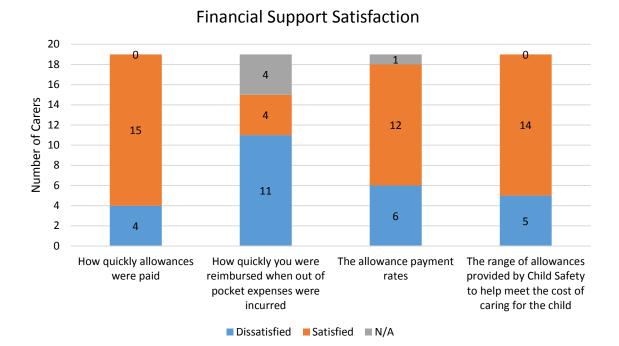
<u>Requested</u> Support from Child Safety and/or Foster & Kinship Care Service





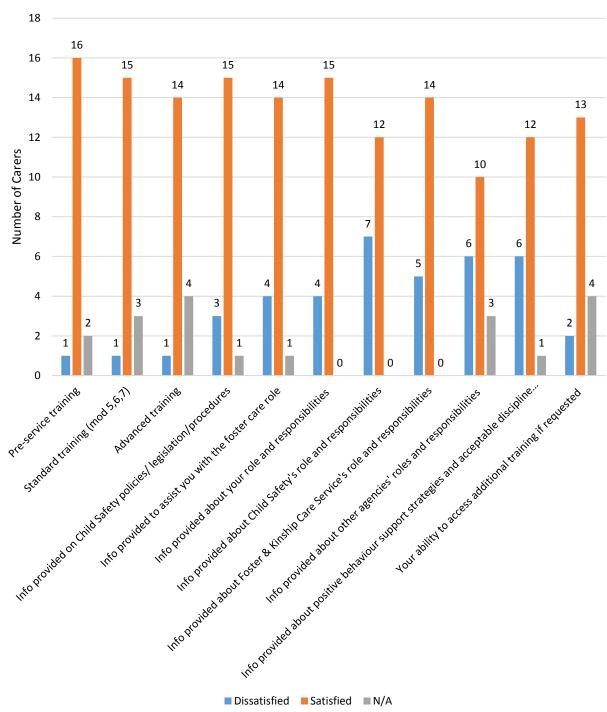


The Experience of Caring: Financial Support





The Experience of Caring: Training and Professional Development

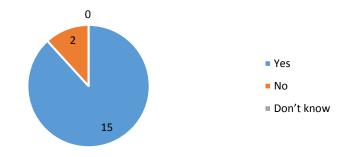


In regard to training and developement, how satisfied were you with the following?

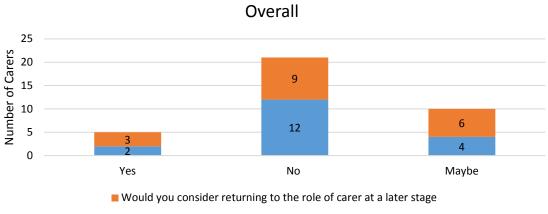




If you were approved as a Foster Carer, was there a Foster Care Agreement in place?







Would you advise a friend to become a carer



QueenslandFoster andKinship Care

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