

# CARER EXIT SURVEY REPORT

Moreton Region

2021-2022

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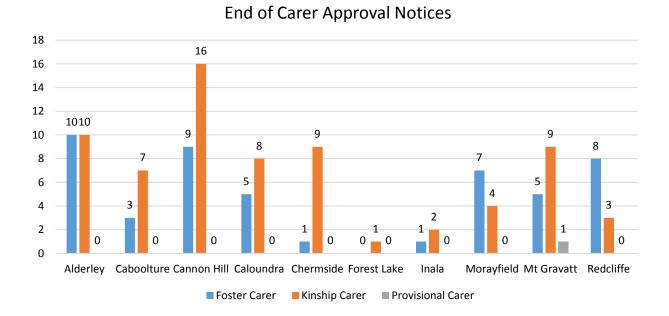
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### **Summary - Moreton Region**

#### Information Extracted from the End of Carer Approvals

Queensland Foster and Kinship Care (QFKC) received 458 End of Carer Approval Notices during the period of 1<sup>st</sup> July 2021 to 30<sup>th</sup> June 2022. 168 (37%) of the End of Carer Approval Notices were received from the Moreton Region and affiliated with the following service centres.



#### **About You**

All 143 end of carer approvals were sent an acknowledgment letter from QFKC asking them if they wanted to complete an exit survey. There were 37 people who completed the survey, affiliated with the Service Centres below:

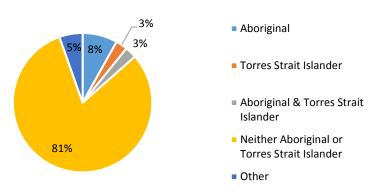
- Alderley 4
- Caboolture 8
- Caloundra 5
- Cannon Hill 1
- Chermside 1
- Forest Lake 0

- Inala 0
- Maroochydore 5
- Morayfield 4
- Mt Gravatt 3
- Redcliffe 3
- Strathpine 3

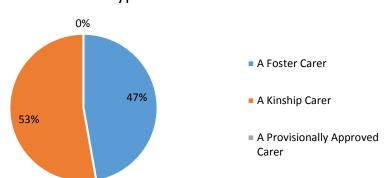


From the 37 people who completed the survey for the Moreton Region the following information was shared;

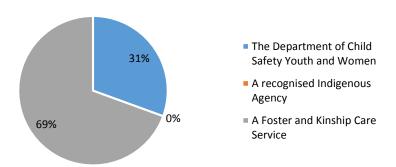




## Type of Carer



People were asked to identify who they are supported by, they answered as follows;

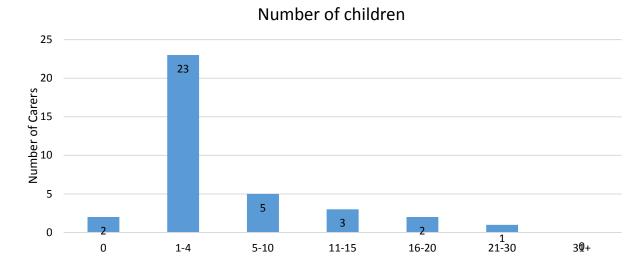




Information is requested regarding the person's time spent as a carer, to identify when they started as a carer and when they stopped. Below is a graph that identifies the length of time stated in the responses.

Time spent as a carer 25+ years 1 20-25 years 15-20 years 1 10-15 years 7-10 years 5-7 years **1** 3-5 years 1-3 years 10 under 1 year 10 0 2 4 6 8 10 12 **Number of Carers** 

The information provided also evidences the number of children the person/persons have provided care to.





#### **About You as a Carer**

People were asked to identify what made them decide to become a Foster or Kinship Carer.

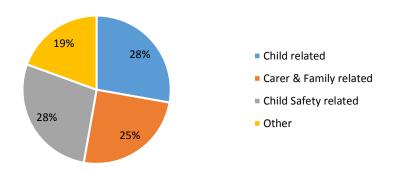
### Reasons Carers Became Foster/Kinship Carers 18 17 16 15 14 **Number of Carers** 12 10 6 4 2 0 0 0 Lost a child and thought fostering would help Thought it would increase family income Wanted some company for my children Could ide hith with children in care My own parents to stered children Amak wated a later family Krewscheore who was a carer Desire to help children in need Couldn't have thildren couldn't adopt child len Own children grown up Religious delless



## Reason for Discontinuing as a Foster/Kinship Carer

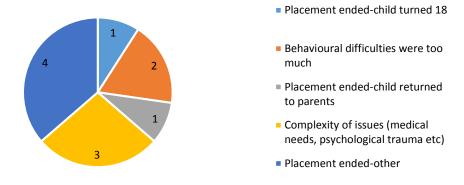
People undertaking the survey were asked to provide the reason why they decided to stop being carers. They are provided with four options then asked to elaborate in relation to the option that they have selected.

### Main Reason for Discontinuing as a Carer



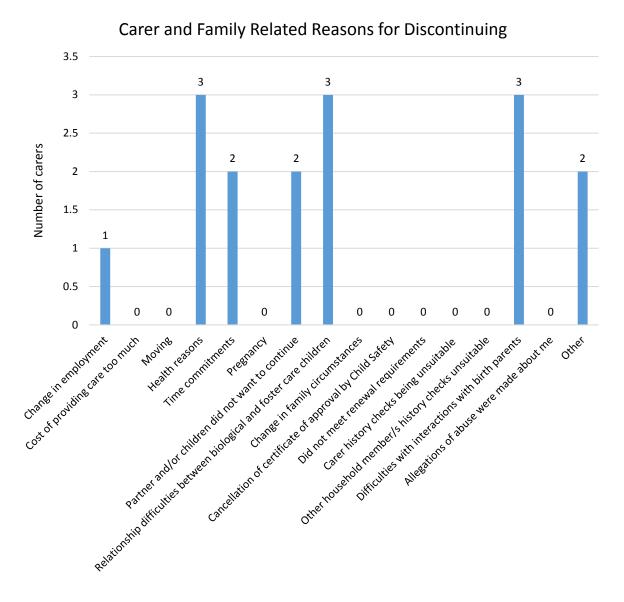
The following information will be specific to the reason that has been provided in this question. If the respondents answered that they ceased being carers due to child related reasons, they are asked to expand on the reasons, as follows.

## Child Related Reasons for Discontinuing





For people who stated that they ceased caring due to carer and family reasons, they were asked to expand on their response.





For people who stated that they ceased caring due to Child-Safety reasons, they were asked to expand on their response.

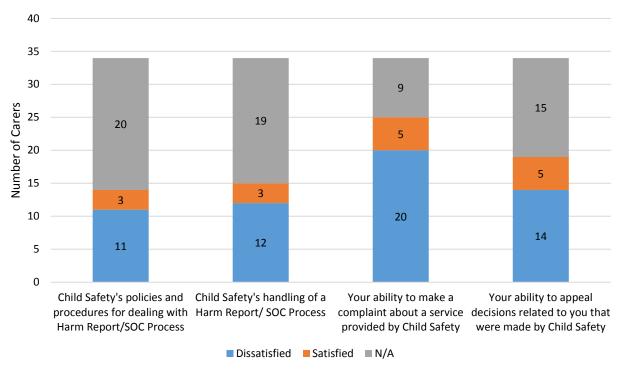
## Child-Safety Related Reasons for Discontinuing 7 6 6 6 **Number of Carers** 5 5 3 2 Did not get a say about the child's future 1 1 1 Management of a Harm Report of Standard of Care. 0 was not referred to services I asked for Communication difficulties with case markets Training did not assist the with the care role Length of the renewal process



## **Child-Safety Satisfaction**

People undertaking the surveys were asked to provide feedback on their satisfaction with different elements of their involvement with the Department of Child Safety.

### In regards to Child Safety, how satisfied were you with

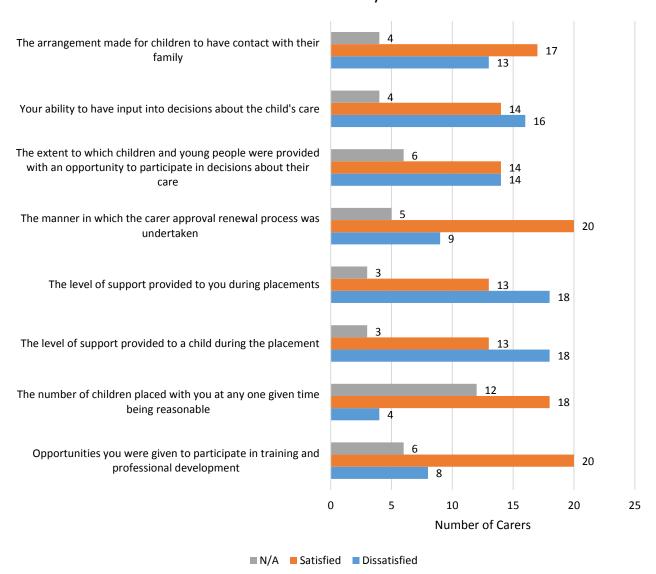




### The Experience of Caring

Carers were asked a range of questions on their satisfaction level related to their overall caring experience. They were further asked to respond to questions around communication, contact, support, financial support, training and professional development. The following responses were provided.

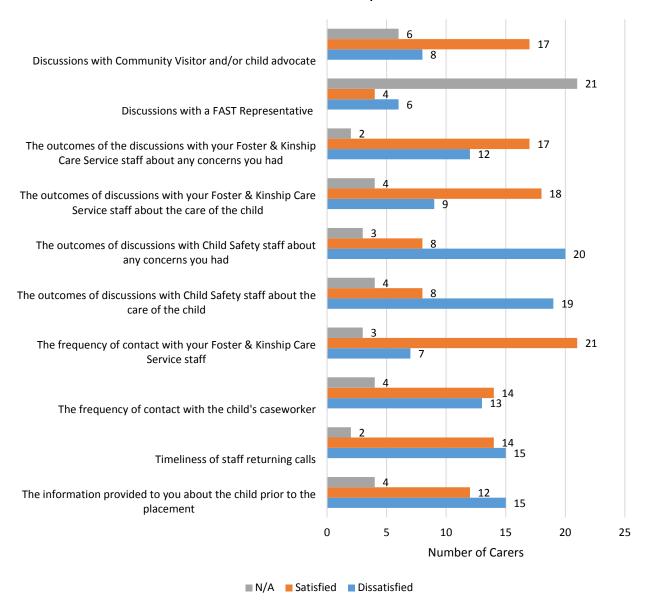
#### How satisfied were you with





### The Experience of Caring: Communication

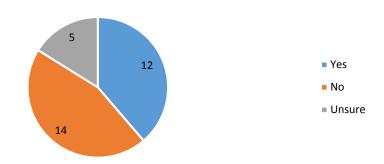
#### How satisfied were you with



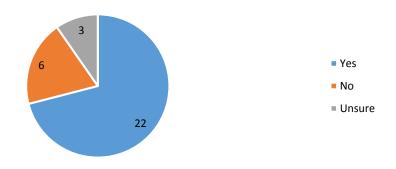


#### The carers were asked to identify whether Child Safety discussed the following matters with them:

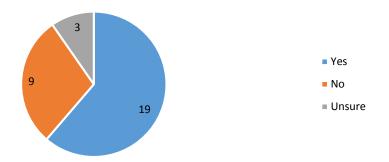
## The Child's Cultural Support Needs



#### The Child's Educational Needs



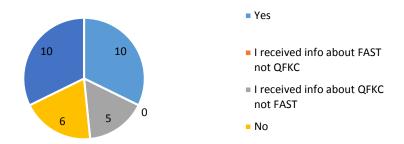
#### The Child's Health Needs





Carers were asked if they had received information regarding FAST Representatives and QLD Foster and Kinship Care, the graph below identifies their responses.

## Did you receive information about FAST and/or QLD Foster and Kinship Care



#### The Experience of Caring: Contact

Carers were asked to provide information on the frequency and contact method with Child Safety and their Foster and Kinship Care Service.

## How often did you have contact with Child Safety staff



### How did contact occur with Child Safety Staff?

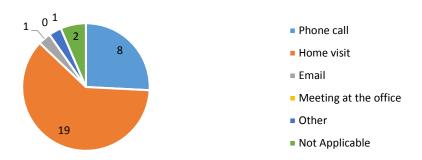




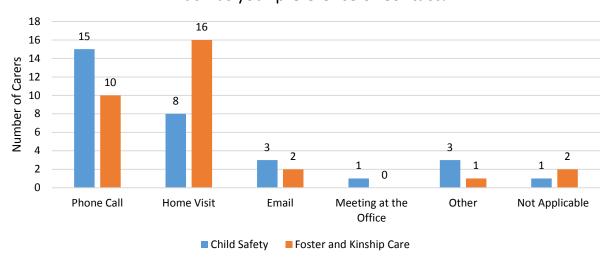
# How often did you have contact with your Foster and Kinship Care Service?



# How did this contact occur with Foster and Kinship Care Services?

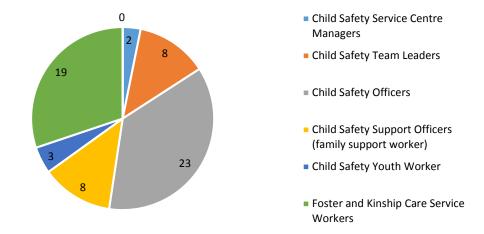


## What was your preference of Contact?





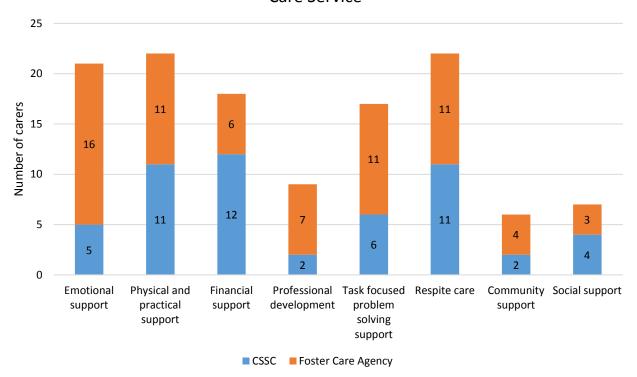
# Which of the following persons did you usually have contact with?



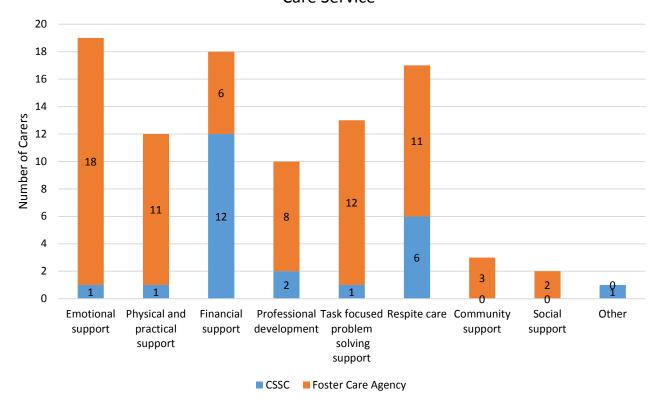


## The Experience of Caring: Support

# <u>Requested</u> Support from Child Safety and or your Foster & Kinship Care Service



## <u>Received</u> Support from Child Safety and or your Foster & Kinship Care Service





## The Experience of Caring: Financial Support

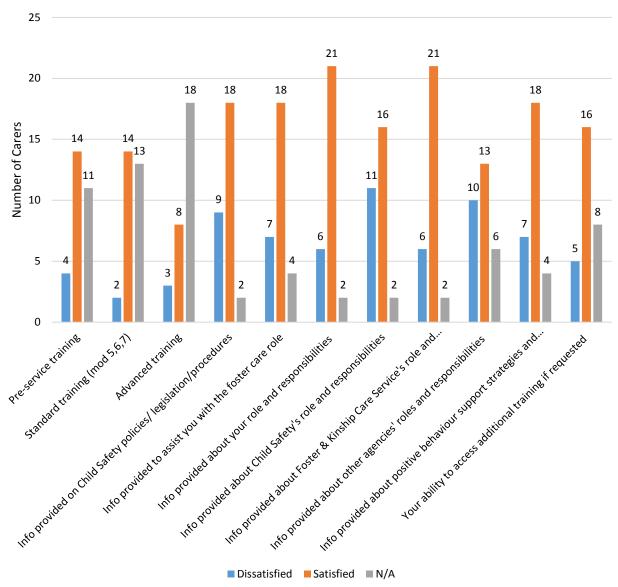
#### **Financial Support Satisfaction** 40 35 30 2 3 4 Number of Carers 25 20 21 16 23 15 21 10 10 10 4 0 How quickly allowances The range of allowances How quickly you were The allowance payment were paid reimbursed when out of provided by Child Safety to pocket expenses were help meet the cost of caring for the child incurred

■ Dissatisfied ■ Satisfied ■ N/A



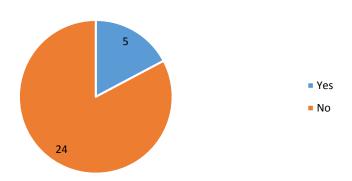
### The Experience of Caring: Training and Professional Development

## Training and Professional Development Satisfaction

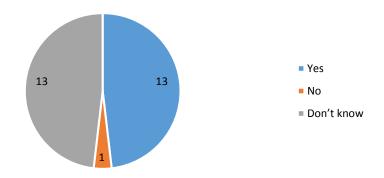




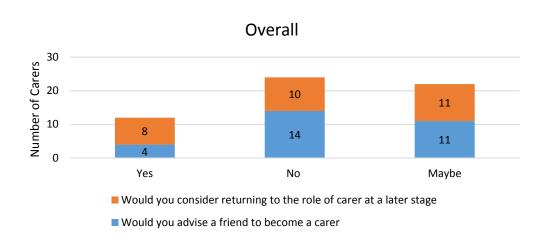
# Have you attended any training in the last 12 months?



# If you were approved as a Foster Carer, was there a Foster Care Agreement in place?



## **Overall Experience**





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